EXAMPLE 1

Complaints process poster for young children

We care about you

You have the right to feel safe.

[Name of organisation]

will listen to you if you feel worried, sad or angry.

If you're worried, or you know a friend is worried, tell us so we can help you.

Talk to the adults in the pictures:

A clear, simple statement that tells children their safety matters

A short statement that tells children their rights

A organisation-specific commitment to listening and valuing children's feelings and experiences

*Make it clear you are also ready to hear from them if they're worried about **another** child*

Photos of the people children should seek out, so they're not 'guessing' who has this role

EXAMPLE 2

Complaints process poster for young people

Hello

Hola

Namaste

دیکھو

नमस्कार

你好

Greetings in different languages to show children from diverse cultural backgrounds the organisation wants to hear from them

You have the right to feel safe

If you're worried, sad or angry, or have a friend who feels that way, it is OK to tell us.

A clear, simple statement that tells young people their safety matters

[Name of organisation]

will listen, believe and respond to any worries you have about your safety, whether in the real world or online.

A commitment to child-centred responses that, when put on a poster, keeps the organisation accountable to doing it

Talk to the adults in the pictures:

Photos of the people children should seek out, so they're not 'guessing' who has this role